

### **Welcome to Metrorail**

This 22-station, rapid-transit system runs from the Dadeland South area to Medley, connecting South Miami, Coral Gables, downtown Miami, the Civic Center area, Allapattah, Brownsville, Liberty City, and Hialeah. On Metrorail, you can travel from Dadeland to downtown Miami in 18 minutes, and from the Palmetto Station in Medley to downtown Miami in 30 minutes. Transfer to Metromover at the Brickell and Government Center stations, or continue your trip on one of the many bus routes that serve Metrorail stations. Transit riders also can travel to Broward and Palm Beach counties by transferring to Tri-Rail at the Tri-Rail Station.

### **Hours of Operation**

- Metrorail operates from 5 a.m. to midnight, seven days a week.
- The Route 500 Midnight Owl runs from about 12:30 a.m. to 5:30 a.m. and serves bus stops at or near the 22 Metrorail stations.
   The Midnight Owl also connects with all overnight Metrobus routes. The Route 500 map and schedule are included in this publication.
- The Metromover inner and outer loops run from 5 a.m. to midnight, seven days a week. The outer loop operates as one continuous loop, serving the Omni and Brickell areas from 7 p.m. to midnight, seven days a week. This schedule changes during special events. Trains arrive every 90 seconds during rush hours and every three minutes during off-peak hours.

### **Transit Fares**

FARES	Fare	Reduced Fare
	Tuic	iteadoca raic
Bus or Rail	\$1.50*	75¢
Express Bus	1.85**	90¢
Metromover	Free	Free
Metrorail parking: \$4 da	aily, including weeker	nds and holidays

TRANSFERS	Fare	Reduced Fare
Rail-to-Bus or Bus-to-Rail	I50¢	25¢
Rail-to-Express Bus	50¢	25¢
	+35¢ fare upgrade	+15¢ fare upgrade
Mover-to-Rail or Bus	\$1.50*	75¢
Rail or Bus-to-Mover	Free	Free
*or one token **or one toke	en plus 35¢	

### **MONTHLY METROPASSES**

Metropass	\$75
Discount Metropass	\$37.50
Group Metropass (5-99)	\$67.50
Group Metropass (100 or more)	. \$65
Monthly Metrorail Parking Permit (for Metropass, Discou	int
Metropass, Golden Passport, and Patriot Passport users)	\$6.25

- Metrorail fare gates accept tokens, dollar coins, quarters, dimes, nickels, bus-to-rail transfers, all Metropasses, the Golden Passport, and the Patriot Passport. Transit fare equipment does not provide change, but you'll find change/token machines in all Metrorail stations.
- Deposit the regular fare of \$1.50 in the slot on the front panel of the fare gate. Change machines are located at the entrance of Metrorail stations near the fare gates. Insert a \$1 bill and receive a dollar coin, or deposit a \$5 bill and receive four dollar coins and four quarters. Insert a dollar coin to receive four quarters.
- Reduced fare is available for Medicare recipients, most people with disabilities, and local students in grades 7-12 using a valid permit/ID. Students in grades 1-6 do not require ID.

### **Money Savers**

 Miami-Dade Transit offers a variety of fare-paying options that help you save time and money on your daily commute. There's never a service charge when you buy transit tokens and passes. Report all violations to 305- 654-6586. Or log on to www.miamidade.gov/transit and use the Complaints & Concerns form.

#### **METROPASS**

- With a Metropass, there's no need for change or transfers.
   Purchase a \$75 monthly Metropass, and ride Metrobus and Metrorail as much as you want, whenever you want, even on weekends and holidays. The more you ride, the more you save.
- And now you can purchase a full-fare transit Metropass and a
  parking permit online at www.miamidade.gov/transit/. Simply
  click the "Buy a Metropass" link under Online Services and
  complete the "New Registration" form. It's that easy. Visa and
  MasterCard are accepted.

### **DISCOUNT METROPASS**

• This \$37.50 pass allows Medicare recipients, most people with disabilities, and youth in grades 1-12 unlimited rides on Metrobus and Metrorail for a month. Students in grades 7-12 must show their student Metrobus reduced-fare permit to purchase the Discount Metropass. Students in grades 1-6 need to show a report card or proof of age. Medicare recipients must show their Medicare card at the time of purchase. People with disabilities always must provide a doctor's letter indicating the type of disability and whether that disability is permanent.

### **GROUP METROPASS**

· Get together with your family, friends, or coworkers and use your

group's buying power to get the most from your Metropass purchase. The bigger your group, the more you save. Groups between five and 99 people can purchase the monthly Metropass and save \$7.50 per person every month. Groups of 100 or more save \$10 on each Metropass purchase. For more information on Metropass for groups, call 305-884-7567, or log on to www.miamidade.gov/transit/.

#### **CORPORATE METROPASS**

 Employers now are allowed to offer a tax-free, monthly transit benefit of up to \$105 to pay for employees' commuting expenses.
 To learn more, call 305-375-1639.

### **COLLEGE METROPASS**

 College students can buy a Metropass at a reduced price at participating colleges and universities. Students must be enrolled full time at the institution where the pass is sold. The cost of the College Metropass is \$56.25. Contact the college for information on where to buy the pass.

**Note:** If the magnetic strip on the back of a Metropass is damaged or has come in close contact with a magnet (e.g., magnetically-closed handbags), the fare gate may not accept the pass. If this happens, a security officer at Okeechobee, Civic Center, Government Center, Dadeland North, or Dadeland South station will exchange the pass. Damaged passes also can be exchanged at the Transit Service Center at Government Center Station.

#### TRANSIT TOKENS

 Save every time you pay with a token, available from the change machines outside the fare gates at all Metrorail stations. Buy seven tokens for \$10, or 14 tokens for \$20. For your convenience, passes and tokens are also sold at transit service centers and at over 75 other locations throughout Miami-Dade County. For the one nearest you, call Customer Services. Tokens are good on Metrobus and Metrorail. Metromover is always free for everyone.

# The Golden Passport and Patriot Passport GOLDEN PASSPORT

- If you are a senior citizen 65 years and older or a Social Security beneficiary and are a permanent Miami-Dade resident, you are eligible to ride transit free with a Golden Passport.
- When applying for the Golden Passport, you must submit a current picture ID, a Florida driver's license, or a Florida ID as proof of age; a utility bill as proof of residency; and applicants under 65 must submit a current printout from the Social Security Administration verifying eligibility.
- Golden Passport users may purchase a \$6.25 monthly parking permit to park at Metrorail stations. Otherwise, station parking is \$4 per day.
- Now Golden Passport users can save even more with the Golden Passport Discount Booklet. This booklet offers discounts at over 40 local businesses. Just present a coupon with your Golden Passport at participating locations to start saving right away.
- For more details on the Golden Passport and the Golden Passport Discount Booklet, call 305-654-6545 (TTY Users, 305-654-6530).

#### PATRIOT PASSPORT

- All honorably discharged veterans of the United States Armed Forces who are permanent Miami-Dade residents and whose annual income is \$22,000 or less are eligible to ride free on transit with the Patriot Passport.
- When applying for the Patriot Passport, bring a check stub as proof
  of income or proof of veteran benefits; a utility bill or VA
  verification letter as proof of residency; your veteran's picture ID;
  and your DD214 or VA 1010 form as proof of an honorable
  discharge.
- Patriot Passport users may purchase a \$6.25 monthly parking permit to park at Metrorail stations. Otherwise, station parking is \$4 per day.
- For more details on the Patriot Passport, call 305-654-6545 (TTY)

Users, 305-654-6530).

#### LOST OR STOLEN GOLDEN PASSPORT OR PATRIOT PASSPORT

- Although the Golden Passport and Patriot Passport are free for eligible Miami-Dade residents, to replace a lost or stolen card, you must pay \$5 for the first replacement, \$20 for the second, and \$50 for the third. Transit will set aside the fee when you submit, within 30 days of the incident, the original police report listing the Golden Passport or Patriot Passport as stolen.
- Golden Passport and Patriot Passport registration locations are listed in this publication. You also can register for a Golden Passport or Patriot Passport at any Team Metro office. For the nearest location, call 305-468-5900.
- For complete information on Golden Passport or Patriot Passport requirements, registration locations, and replacing a lost or stolen card, please call 305-654-6545, Monday through Friday, 8:30 a.m. to 4:30 p.m.

**Note:** If the strip on the back of your Golden Passport or Patriot Passport is damaged, there is no need to get a replacement. To ride Metrobus, simply show your Golden Passport or Patriot Passport to a bus operator. On Metrorail, show your Golden Passport or Patriot Passport to a Metrorail security officer.

### **Metrorail Reduced-Fare Permits**

- Medicare recipients, most people with disabilities, and local students in grades 7-12 who do not use a monthly Discount Metropass can ride transit anytime at a reduced fare when using a valid Medicare card or reduced-fare permit. Students in grades 1-6 need a Metrorail reduced-fare permit to ride on Metrorail at the reduced fare. Metromover is free for everyone.
- Buy up to six monthly Metrorail reduced-fare permits for 65¢ each. Show a Medicare card or valid Metrobus reduced-fare permit to purchase the Metrorail reduced-fare permit. Local students in grades 1-12 can show their report card (or the student Metrobus reduced-fare permits issued to students in grades 7-12) to purchase a Metrorail reduced-fare permit at any transit service center. Students in grades 1-6 need to be accompanied by a parent or guardian.
- Preschoolers less than 42 inches tall can ride free on transit at all times with an accompanying paying adult. Preschoolers taller than 42 inches ride free on transit with an adult and a preschooler permit, issued at any transit service center. Bring your child with his or her birth certificate to apply for the picture identification.

#### RIDING METRORAIL AT THE REDUCED FARE

 Simply insert your rail reduced-fare permit, arrows forward, into the front slot of the fare turnstile, and then deposit the 75¢ reduced fare. Don't forget to retrieve your Metrorail reduced-fare permit after you pay.

Note: Passengers in wheelchairs do not need to display fare media or identification when boarding Metrobus and Metrorail.

### **Transfers**

- To ride bus and rail (or more than one bus) to reach your destination, you must buy a transfer ticket. Metropass, Discount Metropass, Golden Passport, and Patriot Passport users do not need a transfer ticket.
- If you begin your trip on Metrobus, deposit your fare and the transfer fee upon boarding. Ask the bus operator for a transfer at that time. Don't wait until later.
- Insert the bus-to-rail transfer in the Metrorail fare gate to continue your trip. Use of this transfer is limited to locations where bus routes link with Metrorail. No transfers are needed to ride the free Metromover.
- Rail-to-bus transfers are available from transfer machines at rail stations. When you board the bus, give the transfer to the bus operator.
- Be sure to buy your transfer at the station where you board

Metrorail, which is stamped on the face of the transfer. **Bus** operators will not accept transfers from stations where you exit the Metrorail system.

### **Miami-Dade Transit is Wheelchair Accessible**

- Metrobus, Metrorail, and Metromover are fully wheelchair accessible.
- Please call Customer Services at 305-770-3131 for complete information on wheelchair accessibility on Miami-Dade Transit, or visit www.miamidade.gov/transit/.
- If any barriers prevent your approach to a bus stop while using your wheelchair, or interfere with boarding or exiting the bus, call 305-654-6586, weekdays 8:30 a.m.-4:30 p.m.

### **Transit Telephone Numbers**

CUSTOMER SERVICES	
Customer Services	305-770-3131
Toll-Free South of SW 216th Street	305-891-3131
TTY Users (deaf and hard-of-hearing)	305-654-6530
SPECIAL TRANSPORTATION SERVICE	CE (STS)
STS Registration	305-630-5300
TTY Users (deaf and hard-of-hearing).	305-263-5459
OTHER TRANSIT SERVICES	
Golden Passport/Patriot Passport	
Lost & Found	
Corporate Outreach Coordinator	305-375-1639
Group Metropass Sales	305-884-7567
MDT Website	. www.miamidade.gov/transit
Transportation Portal	Go.miamidade.gov
Transit Watch (Safety Hotline)	305-375-2700

### **Parking at Metrorail**

- Parking at Metrorail stations costs \$4 daily, including weekends and holidays. The parking receipt machines, found inside rail stations next to the fare gates, only accept exact fare in coins and issue a parking receipt. Use any combination of tokens and coins adding up to the \$4 daily parking fee. Your trip fare and parking fee are paid separately before you board Metrorail.
- Remember your parking space number painted on the pavement in each space. Before entering the station, be sure to have \$4 in exact change for parking. Parking receipt machines don't accept dollar bills. Change machines are located at the entrance of Metrorail stations near the fare gates.
- After paying your fare, look for a parking receipt machine. Enter your space number. Then deposit \$4. Take your receipt and keep it until returning to your car. There's no need to place the receipt on your dashboard.
- Metropass, Discount Metropass, Golden Passport, and Patriot Passport users can purchase a \$6.25 monthly Metrorail parking permit. With this permit, there is no daily charge to park. Display your parking permit at all times on the rearview mirror so that it is visible to the parking enforcement officer. Avoid being ticketed. Everyone, including Golden Passport and Patriot Passport users, must pay to park at Metrorail stations. Metrorail stations with parking areas offer free parking for people with disabilities. However, the state-issued Americans with Disabilities Act (ADA) parking permit for people with disabilities must hang from the rearview mirror.
- Although Metrorail does not offer parking at the Government Center, Brickell, Culmer, Civic Center, and Overtown/Arena stations, there are many municipal and privately-run parking lots within walking distance of these stations.

### **Bike & Ride Program**

Ride with your bike on Metrobus, Metrorail, and Metromover.
 Cyclists who ride Metrobus and Metromover do not need a bicycle

- permit. However, cyclists who use Metrorail must apply for a permit and must be at least 12 years of age. Be ready to show your permit anytime at the request of a transit official.
- Security personnel at all Metrorail stations can issue Bike & Ride permits during operating hours. However, a parent or guardian must accompany cyclists under 18 years of age who apply for a Bike & Ride permit. Stop at the security officer's booth and show a valid photo ID. Complete and sign an application, and give it to the officer. The bike permit is issued immediately. Cyclists must be familiar with bicycle safety rules.

### **REQUEST A BIKE & RIDE PERMIT BY:**

- Visiting any transit service center or Team Metro office.
- Calling 305-884-7567, weekdays, 8 a.m. to 5 p.m. An application will be mailed to you. Sign and return the application with a copy of your valid photo ID attached. The bike permit will be mailed within 10 working days.
- Logging on to www.miamidade.gov/transit/. Click on the
   Publications link on Transit's home page. Scroll down and click on
   the Bike & Ride brochure link. The brochure is in PDF format,
   which can be printed out and includes an application. Fill out,
   sign, and mail the application with a copy of your valid photo ID
   attached.

#### **BIKE & RIDE ON METROBUS**

- Most Metrobus routes are served by buses equipped with bicycle racks. These racks are clearly visible at the front of the bus. For a list of bicycle-accessible routes, call Customer Services.
- A Bike & Ride permit is not needed to ride with your bicycle on Metrobus. Ride any rack-equipped bus on any route, as most buses are bike accessible. On occasion, a bus may arrive without a bicycle rack. Please wait for the next bus.
- Before boarding a Metrobus, mount your bicycle on the rack attached to the front of the bus. Once you have secured your bike, enter the bus and pay your fare. When you arrive at your destination, exit the bus through the front door and tell the bus operator you want to remove your bike from the rack.

#### **BIKE & RIDE ON METRORAIL**

- You need a permit to board Metrorail with your bike. Always be prepared to show your bike permit at the request of transit officials.
- Bicycles are permitted only in the rear section of the last car of each train.
- Up to four passengers with bicycles may ride in a train.
- Passengers with bicycles may not place or store their bikes in the spaces reserved for passengers in wheelchairs.

#### **BIKE & RIDE ON METROMOVER**

 You now can ride with your bicycle on Metromover. Passengers with bicycles who ride Metrobus or Metromover do not need a bicycle permit. However, cyclists must be familiar with bicycle safety rules.

**Note:** Most motorized scooters are allowed on transit vehicles but must be folded and held or placed under the seat out of the way of other passengers. For your safety, bikes are not allowed on station escalators.

### **Connecting Metrobus Routes by Station**

- Palmetto: 87, 175 (NW Dade Express), 242 (Doral Connection), 245 (Okeechobee Connection), 282 (Hialeah Gardens Connection)
- **Okeechobee:** 54\* 73, 267 (Ludlam MAX), 500 (Midnight Owl)\*\*
- Hialeah: 28, 29, 37, 54\* L\*
- Tri-Rail: 42, L\*
- Northside: 12\* 21, 32, L\*
- Dr. Martin Luther King Jr.: 27\* 62, 97 (27 Avenue MAX)

• Brownsville: 27\* 54\* 97 (27 Avenue MAX)

 Earlington Heights: 17, 22, 46 (Liberty City Connection), 95, 238 (East-West Connection)

 Allapattah: 12,\* 21, 36, J, 41 (Airport West), 236 (Airport Owl),\*\* 246 (Night Owl)\*\*

• Santa Clara: 12,\* 21, 22, 32, 48, M

• Civic Center: 12,\* 22, 32, 95X, M, 246 (Night Owl)\*\*

• Culmer: 77, NW 7th Avenue MAX

• Overtown/Arena: 2, 7

Government Center: 3,\* 9, 10, 11,\* 16, 21, 77,\* C, K, S,\* T, 51 (Flagler MAX), 93 (Biscayne MAX), 207/208 (Little Havana Circulator), 236 (Airport Owl),\*\* 243 (Seaport Connection), 246 (Night Owl),\*\* 500 (Midnight Owl),\*\*
 NW 7th Avenue MAX

• Brickell: 6, 8, B, 248 (Brickell Key Shuttle)

• Vizcaya: 12\* 17, 24

• Coconut Grove: 6, 22, 27\* 42, 249 (Coconut Grove Circulator)

 Douglas Road: 37, 40\*, 42, 48, 65, 72, J, 224 (Coral Way MAX), 249 (Coconut Grove Circulator)

 University: 48, 56, 152 (Gables Connection), 500 (Midnight Owl)\*\*

 South Miami: 37, 48, 52, 57, 72, 152 (Gables Connection)

 Dadeland North: 1, 87, 88\*, 104, 204 (Killian KAT), 240 (Bird Road MAX), 272 (Sunset KAT), 288 (Kendall KAT)

 Dadeland South: 1, 31 (Busway Local), 34 (Busway Flyer), 38 (Busway MAX)\* 52, 65, 73, 252 (Coral Reef MAX), 287 (Saga Bay MAX), 500 (Midnight Owl)\*\*

#### **Transit Service Centers**

Miami-Dade Transit offers a full range of transportation services at transit service centers conveniently located throughout the county. These services include pass and token sales, Golden Passport and Patriot Passport registration, Special Transportation Service registration, reduced-fare permits, preschool permits, Bike & Ride permits, transit publications, and Miami-Dade Transit job listings.

#### **Government Center Metrorail station**

111 NW First St., Second Level, Monday – Friday, 7 a.m. to 6 p.m. Golden Passport and Patriot Passport registration and Bike & Ride permits from 8 a.m. to 4 p.m. only.

### **Civic Center Metrorail Station**

1501 NW 12 Ave.

Open for pass and token sales only on the last five weekdays of each month and the first weekday of the following month, from 7:30 a.m. to 4:30 p.m., closed from noon to 1 p.m.

**Little Haiti Transit Service Center**.....305-795-1536 Edison West Little River Neighborhood Service Center

150 NW 79th St., Suite 300, Monday-Friday, 8 a.m. to 4:30 p.m. **Team Metro South Transit Service Center** .......305-234-1721

Southland Mall, 20505 S. Dixie Hwy., Suite 1623 Monday-Friday, 8 a.m. to 4 p.m.

**Team Metro Tamiami Transit Service Center**........305-207-1915 1409 SW 107th Ave., Monday-Friday, 8 a.m. to 4 p.m.

**Team Metro Northeast Transit Service Center......**305-944-3040 1658 NE Miami Gardens Dr., Monday-Friday, 8 a.m. to 4 p.m.

### **Community Centers**

Offering Golden Passport and Patriot Passport registration.

**Little Havana/Acción** ...... 305-547-4892

858 W. Flagler St., Monday - Thursday, 9 a.m. - Noon

### **Miami Beach City Hall**

1700 Convention Center Drive.

First and third Thursday of the month, 9:30 a.m. - 1 p.m.

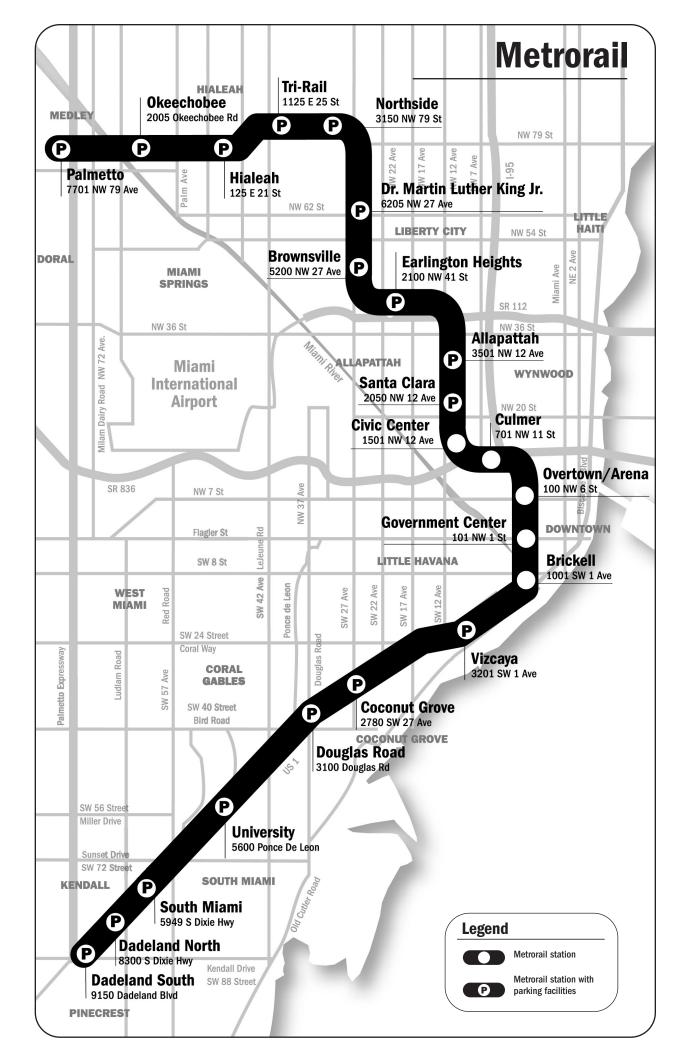
### **North Shore Community Center**

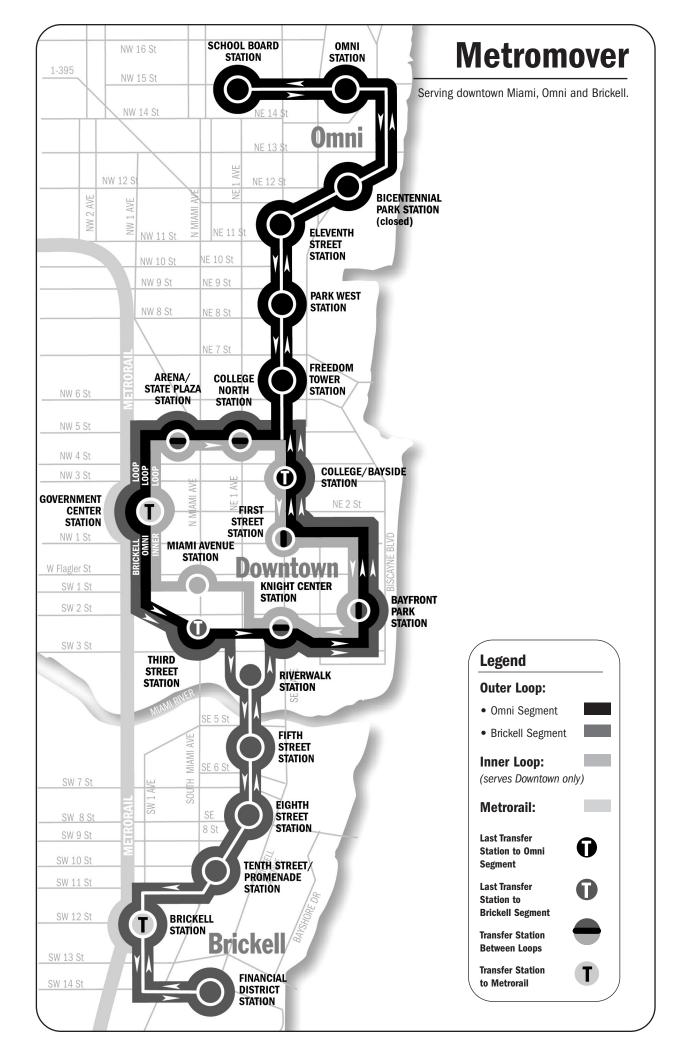
7275 Collins Avenue, Miami Beach (behind the bandshell) First and third Thursday of the month, 2:30 p.m. - 4:30 p.m.

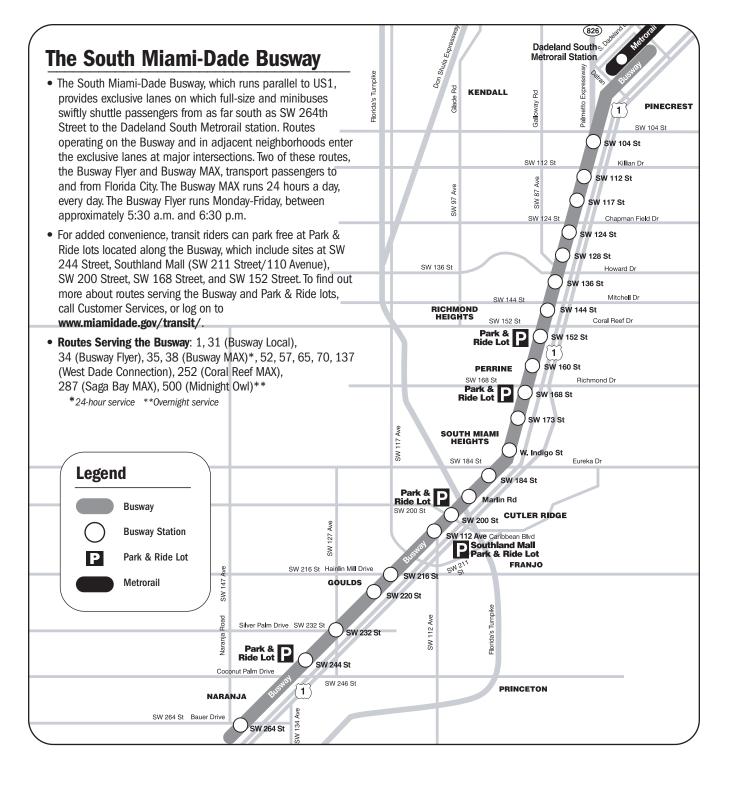
### **Team Metro Offices**

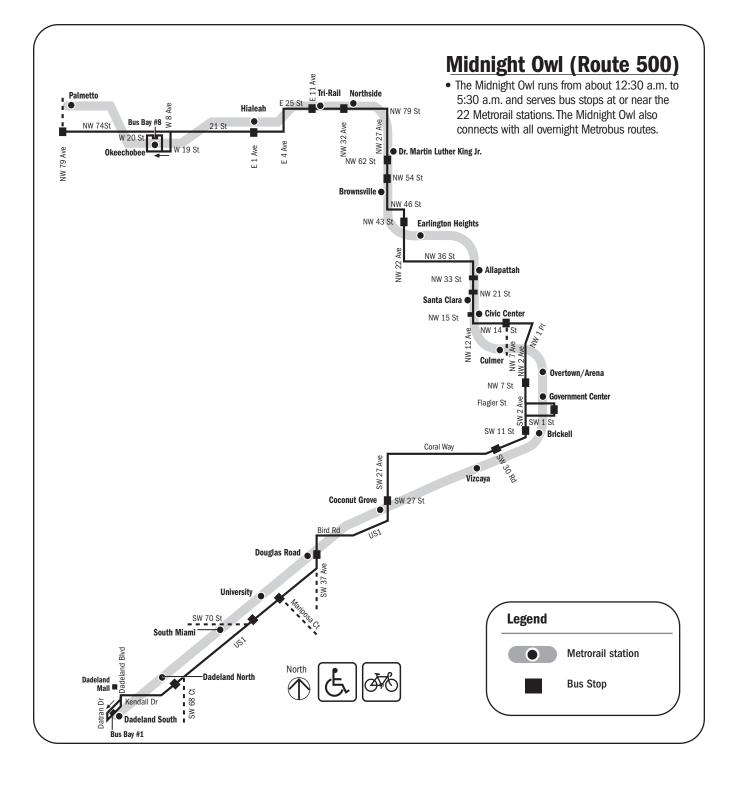
In addition to the Team Metro offices listed above, all Team Metro offices provide Golden Passport and Patriot Passport registration, Bike & Ride permits, the sale of Metropasses and tokens, as well as selected transit publications. Call 305-468-5900 for the nearest location.

<sup>\*24-</sup>hour service \*\*Overnight service









## Midnight Owl Bus Route Northbound

Dadeland South Station	SW 70 St & US 1	Douglas Road Station	Coconut Grove Station	Downtown Bus Terminal	Civic Center Station	NW 33 St & 12 Ave	NW 54 St & 27 Ave	Northside Metrorail Station	Hialeah Metrorail Station	NW 74 St & 79 Ave
12:37AM	12:42AM	12:49AM	12:54AM	01:05AM	:	:	:	:	:	:
:	:	:	:	01:08AM	01:18AM	01:21AM	01:27AM	01:33AM	01:38AM	01:49AM
01:07AM*	01:12AM*	01:19AM*	01:24AM*	01:35AM*	:	:	:	:	:	:
01:37AM	01:42AM	01:49AM	01:54AM	02:05AM	:	:	:	:	:	:
:	:	:	:	02:08AM	02:18AM	02:21AM	02:27AM	02:33AM	02:38AM	02:49AM
02:37AM	02:42AM	02:49AM	02:54AM	03:05AM	:	:	:	:	:	:
:	:	:	:	03:08AM	03:18AM	03:21AM	03:27AM	03:33AM	03:38AM	03:49AM
03:37AM	03:42AM	03:49AM	03:54AM	04:05AM	:	:	:	:	:	:
:	:	:	:	04:08AM	04:18AM	04:21AM	04:27AM	04:33AM	04:38AM	04:49AM
04:37AM	04:42AM	04:49AM	04:54AM	05:05AM	:	:	:	:	:	:
:	:	:	:	05:08AM	05:18AM	05:21AM	05:27AM	05:33AM	05:38AM	05:49AM
		•	•	UJ.UGAIVI	UJ.10AIVI	03.21AW	UJ.ZTAW	UJ.JJAIVI	UJ.JOHIVI	03.43AW

<sup>\*</sup>Friday and Saturday only

## Midnight Owl Bus Route Southbound

NW 74 St & 79 Ave	Hialeah Metrorail Station	Northside Metrorail Station	NW 54 St & 27 Ave	NW 33 St & 12 Ave	Civic Center Station	Downtown Bus Terminal	Coconut Grove Station	Douglas Road Station	SW 70 St & US 1	Dadeland South Station
12:17AM	12:26AM	12:31AM	12:36AM	12:43AM	12:46AM	12:56AM	:	:	:	:
:	:	:	:	:	:	01:00AM	01:11AM	01:15AM	01:21AM	01:27AM
01:17AM	01:26AM	01:31AM	01:36AM	01:43AM	01:46AM	01:56AM	:	:	:	:
:	:	:	:	:	:	02:00AM	02:11AM	02:15AM	02:21AM	02:27AM
02:17AM	02:26AM	02:31AM	02:36AM	02:43AM	02:46AM	02:56AM	:	:	:	:
:	:	:	:	:	:	03:00AM	03:11AM	03:15AM	03:21AM	03:27AM
03:17AM	03:26AM	03:31AM	03:36AM	03:43AM	03:46AM	03:56AM	:	:	:	:
:	:	:	:	:	:	04:00AM	04:11AM	04:15AM	04:21AM	04:27AM
04:17AM	04:26AM	04:31AM	04:36AM	04:43AM	04:46AM	04:56AM	:	:	:	:
:	:	:	:	:	:	05:00AM	05:11AM	05:15AM	05:21AM	05:27AM